

Our Mission:

St. Louis County’s Department of Human Services is committed to providing the support services and resources that help individuals of all ages live safely, productively and independently.

Our Vision:

St. Louis County is a community where residents of all ages are empowered to live to their fullest potential.

Our Values:

We are committed to our customers by providing a supportive environment with honest and respectful communication, timely response and teamwork that reinforces consistent and effective services, through the following:

Respect

We provide an environment that promotes respect, appreciation and support to our customers and our staff.

Teamwork

We collaborate in a respectful and cooperative manner and value the contribution of each staff member as we work together toward achieving our shared mission.

Professionalism

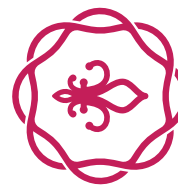
We maintain a set of skills and qualities that promote accountability, acceptance of increased responsibility, effective communication, and a commitment to excellence in job performance.

Excellence

We are dedicated to a high standard of performance excellence for our leaders, staff, and customers. We set high expectations, set lofty goals, and help people reach them.

Accountability

We perform our job functions and deliver services efficiently and to the best of our ability. We take responsibility for our actions and develop solutions to enhance our successes.



SAINT LOUIS COUNTY
Missouri

County Homeless Services Program
500 Northwest Plaza, Suite 800
St. Ann, MO 63074

Supportive Housing Program

Office of Community Development



SAINT LOUIS COUNTY
Human Services

Main Number
(314) 615-4450

Regional Helpline
(314) 802-5444

TTY Relay Missouri
(800) 735-2966

Regional Helpline TTY
(314) 802-5438

**Proud Member of the Saint Louis
County Continuum of Care**

United Way 211

<https://stlouiscountymmo.gov/homelessprograms>

Purpose

St. Louis County Supportive Housing Program administers funds to provide services to thousands of men, women and children annually. The St. Louis

County's effort focuses on Homeless Prevention, Emergency Shelter, Rapid Rehousing, and Permanent Supportive Housing. St. Louis County Supportive Housing Program manages funding from the Department of Housing and Urban Development the St. Louis County

local general funds to assist the Continuum of Care partners in achieving the goal of reducing homelessness in St. Louis County.

St. Louis County funds community partners that are members of the St. Louis County Continuum of Care. The Continuum is comprised of several community partners that are committed to providing a variety of services to those that are homeless or at risk of becoming homeless. Through the Continuum of Care, clients are connected to community resources that assist in returning them to a path of stability.

Services Provided

St. Louis County participates in the Coordinated Entry process for at-risk residents, answering more than 5,300 calls per year for people seeking assistance.

Homeless Prevention

Provides prevention services to those at risk of becoming homeless. Prevention services included rent, utility assistance, legal assistance and referral to support services in St. Louis County.

Emergency Shelter

- Provides Emergency Shelter to men, women and families in crisis.
- Provides street outreach, emergency services, transitional housing to young adults (16-24) that are homeless.
- St. Louis County, in partnership with community agencies, provides funding to operate warming and cooling shelters to prevent harm and preserve health and safety of homeless individuals without shelter during extreme weather conditions.

Domestic Violence

Provides Domestic Violence shelter for individuals and families fleeing abusive situations.

Rapid Re-Housing

Provides expedited placement for those able to living independently without additional services.

Permanent Supportive Housing

Provides Permanent Supporting Housing to those that are homeless and disabled.

Homeless Management Information System

A local information technology system that collects data on services and housing for people experiencing or at risk of homelessness. HMIS data is used to count the homeless population, track service patterns, and evaluate the effectiveness of services.

How Can I Help?

Donations

Monetary donations and in-kind donations (blankets, bus passes, food, personal hygiene items, etc.) are needed and appreciated. Items can be donated by contacting us at (314) 615-4450.

Volunteering

Volunteer opportunities are available throughout the year. Special projects such as our Warming / Cooling Center, Point in Time count and activities around National Homeless Awareness Week may require volunteer support.